

Enhancing CALD Cultural Competence

Cultural diversity in the New Zealand Population is growing, leading to increasing cross cultural interactions between clinicians and patients and between employees.

Tēnā koutou katoa



Happy New Year! See who is using that greeting at this part of the year.



Aotearoa is welcoming 1,500 refugees annually. Do you know how well they are resettling in the land of long white cloud?



Pilot Project | Cross-Cultural Practice Supervision is here soon!

Welcome to the 86th edition of eCALD news

This edition brings you the following news.

Something Interesting

- How many "New Years" are there in a year?

News from the Ground

- Refugee Resettlement in Levin
- Māngere Refugee Health Service, Te Whatu Ora Counties Manukau

New Initiatives

- eCALD® Services piloting a cross-cultural practice supervision

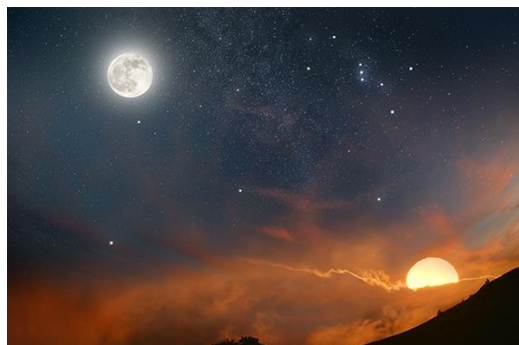
About eCALD®

- eCALD® Courses and Resources

Something Interesting | "Happy New Year!"

It isn't January. Some may wonder how appropriate it is to greet "Happy New Year" at this part of the year.

[Learn more](#)



News from the Ground | "Refugee Resettlement in Levin"

Levin, one of the newest refugee resettlements in Aotearoa, welcomed its first family in October 2022. What is the current progress?

[Learn more](#)



News from the Ground | "Māngere Refugee Health Service"

Māngere Refugee Health Service (MRHS) is a service developed by Te Whatu Ora Counties Manukau which aims to provide comprehensive primary health care and screening to quota refugee arrivals while at Te Āhuru Mōwai o Aotearoa.

[Learn more](#)



Pilot Project | "Cross-Cultural Practice Supervision"

eCALD Services is excited to announce that we will launch the pilot project on cross-cultural practice supervision for the health workforce free of charge on the 29th of April 2024.



[Learn more](#)



eCALD® Courses and Resources

The following are training programme for the health workforce in Aotearoa.

For fundamental cultural competency development, we recommend:

- Module 1 Culture & Cultural Competency (prerequisite)
- Module 2 Working with Migrant Patients
- Module 3 Working with Refugee Patients
- Module 4 Working with Interpreters

For further cultural competency development, we recommend:

- Module 6 Working with CALD clients in Palliative care
- Module 8 Working with CALD Families – Disability Awareness
- Module 10 Working in a Mental Health Context with CALD Children and Adolescents
- Module 11 Working with Addiction with CALD Clients

For the non-clinical workforce

- Module 1CS Cultural Competency and Customer Service

[Find out more and enrol](#)

CALD Cultural Competency in a Psychiatric Context' Training Programme

This programme is for clinicians who are required to or are interested in developing cultural and linguistic diversity (CALD) competence in a psychiatric context. It consists of four self-directed and self-paced e-learning modules.

[Learn more](#)



Do you know we offer online, remote and face-to-face courses?

Our **online courses** are delivered electronically via our digital learning management system. It uses online interactive teaching method to reinforce learning. It includes elements of text, multimedia, interactive exercises, quizzes, assessment tools, self-reflective exercises. The system allows learners to save their responses and reflections into a journal and the journal is downloadable for those who need them as evidence of professional development.

Our **remote face-to-face courses** are delivered in person by an educator to a group of learners via zoom video conferencing system. It requires each learner to join the zoom teaching session through a designated zoom link provided by the eCALD digital learning management system when enrolment is approved. The interactive zoom teaching includes elements of lectures, interactive discussion, exercise, multimedia, etc. It uses the technology of the zoom break out rooms, whiteboard and chat function for engaging participants. Handouts are provided to learners to guide the learning process.

Our **face-to-face courses** are delivered in person by an educator in a physical venue. The interactive teaching includes elements of lectures, interactive discussion, exercise, multimedia, etc. A workbook is provided to learners to guide the learning process.

[View our course calendar](#)



eCALD Cross Cultural Resources

These resources [video, PDF, e-books] produced by eCALD® provides additional cultural-specific information, approaches and guidelines, to supplement the above courses. Some of these resources may require pre-requisites and some may require access to our secured learning management system.

[View our resources](#)



Previous editions

Want to read previous editions of this newsletter?

[View more](#) 



Subscribe

Were you forwarded this email and are keen to subscribe?

[Subscribe](#) 

Want to change how you receive these emails?

You can **update your preferences** or **unsubscribe** from this list