

## Enhancing CALD Cultural Competence

Cultural diversity in the New Zealand Population is growing, leading to increasing cross cultural interactions between clinicians and patients and between employees.

### Tēnā koutou katoa

In our last eNEWS, we announced the launch of the eCALD pilot project, Cross-Cultural Practice Supervision. We are now pleased to inform you that these sessions are now available for booking. Each session is limited to 10 spaces, and it is on a first-come-first-serve basis.

eCALD account users can view available sessions in our [course calendar](#) and register via your [eCALD account](#).

For those who are eligible for our programme but are yet to enrol on our courses, you can create an account on [eCALD.com](http://eCALD.com).



More information about the project is available on our [website](#) but please contact us if you have any questions about this pilot project or registering for the sessions.

Ngā mihi nui

eCALD Team

## eCALD® Courses and Resources

The following are training courses for the health workforce.

- Module 1 Culture & Cultural Competency (prerequisite)
- Module 1CS Cultural Competency and Customer Services
- Module 2 Working with Migrant Patients
- Module 3 Working with Refugee Patients
- Module 4 Working with Interpreters

For further cultural competency development, we recommend:

- Module 6 Working with CALD clients in Palliative care
- Module 7 Working with Religious Diversity
- Module 8 Working with CALD Families – Disability Awareness

For the non-clinical workforce

- Module 1CS Cultural Competency and Customer Service



### Do you know we offer online, remote and face-to-face courses?

Our **online courses** are delivered electronically via our digital learning management system. It uses online interactive teaching method to reinforce learning. It includes elements of text, multimedia, interactive exercises, quizzes, assessment tools, self-reflective exercises. The system allows learners to save their responses and reflections into a journal and the journal is downloadable for those who need them as evidence of professional development.

Our **remote face-to-face courses** are delivered in person by an educator to a group of learners via zoom video conferencing system. It requires each learner to join the zoom teaching session through a designated zoom link provided by the eCALD digital learning management system when enrolment is approved. The interactive zoom teaching includes elements of lectures, interactive discussion, exercise, multimedia, etc. It uses the technology of the zoom break out rooms, whiteboard and chat function for engaging participants. Handouts are provided to learners to guide the learning process.

Our **face-to-face courses** are delivered in person by an educator in a physical venue. The interactive teaching includes elements of lectures, interactive

discussion, exercise, multimedia, etc. A workbook is provided to learners to guide the learning process.

[View our course calendar](#)



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