



## INFORMATION ABOUT A RESEARCH PROJECT

# Research title: Making public buildings inclusive and accessible for everyone

#### Who are the researchers?

The researchers live in New Zealand. The lead researchers are Dr. Claire Flemmer from the School of Built Environment (SBE) at Massey University and Professor Alison McIntosh from the School of Hospitality and Tourism at Auckland University of Technology.

#### How can they be contacted?

Name	Phone # (New Zealand)	Email
Claire Flemmer	(06) 951 7122	c.l.flemmer@massey.ac.nz
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#### What is this study about?

The researchers are investigating how accessible public buildings are for people who have different types of disability (such as mobility impairment, vision impairment, age-related impairment). They will be collecting information on the experiences of those people when they visit buildings using a survey. They will publish the findings in academic articles and reports. The results will be used to help government organisations improve the policies on building accessibility. They will also be used to tell building designers and owners how to make buildings more inclusive and accessible.

#### What will survey participants be asked to do?

- 1. Participants will be asked some questions about their disability and their experiences when trying to access public buildings like shops, restaurants and offices.
- 2. They will be asked how they feel about common problems that happen to everyone. This will help us compare their information with data from other people.

- 3. They will be asked for some general information such as their age and living conditions. This will help us find patterns in the data we collect.
- 4. They will NOT be asked to provide any information that could identify them. However, as a token of thanks for helping our research, they can go into a lottery to win a \$100 gift voucher. They will need to provide an email address to be in the lottery, but it will be confidential to the researchers and will be deleted at the end of the lottery.

#### What are the benefits of the research?

People who do not live with disability do not understand how it affects daily activities such as going to different buildings. We want to educate people about this so that they can make better policy decisions on building accessibility and so that building designers and building managers can do a better job of making buildings more accessible to people with disability.

### Can the participants see the research results?

Everyone who takes part in the research can see the results. They will be published in March 2025 in a report and in a short summary and both will be given to all the organisations involved. Participants can also contact the researchers to get a copy emailed to them.

#### **Ethics approval:**

This project has been reviewed and approved by the Massey University Human Ethics Ohu Matatika 1, Application OM1 24/20. If you have any concerns about the conduct of this research, please contact the Chairperson, Massey University Human Ethics Ohu Matatika 1, email <a href="https://humanethics1@massey.ac.nz">humanethics1@massey.ac.nz</a>.

#### REMEMBER: Participants do not have to take part in this study - they can:

- refuse to answer any of the questions or stop taking the survey at any time.
- ask any questions about the study at any time.

Every participant or organisation in this study will be given a copy of this information sheet to keep.